

## **Deactivate Overseas ATM Cash Withdrawal Feature**

### 1. Why is OCBC deactivating overseas ATM cash withdrawal feature?

- This is part of the Bank's continuous effort to safeguard your funds and enhance the security features of your cards. The overseas ATM cash withdrawal feature for all OCBC Corporate ATM Cards and OCBC Business Debit Cards will be deactivated from 11 May 2012, unless you have given instructions to us to activate this feature.

### 2. How do I activate the overseas ATM cash withdrawal feature?

- For OCBC Corporate ATM Card, please visit any of our OCBC branches
- For OCBC Business Debit Card, you can activate the feature via the following methods:
  - (i) SMS: **ATM** <space> Your **NRIC** or **Passport Number** <space> **Last 4 digits of your card** <space> **activate** to **72323** (applicable for local SMS only)  
(For example: ATM S1234567Y 8888 activate);
  - (ii) SMS: **ATM** <space> Your **NRIC** or **Passport Number** <space> **Last 4 digits of your card** <space> **activate** to **+65 9327 2323** (if you are overseas);  
(For example: ATM S1234567Y 8888 activate)
  - (iii) Visit any of our OCBC branches; or
  - (iv) Complete and mail in the Maintenance Form which is available on [www.ocbc.com/bdc](http://www.ocbc.com/bdc)

### 3. Is it possible to activate my overseas ATM cash withdrawal feature now and then deactivate later?

- Yes, you can activate/deactivate the overseas ATM cash withdrawal feature for your card at any time. For activation steps, please refer to Question 2 above. Below are the steps for deactivation:
  - (i) SMS: **ATM** <space> Your **NRIC** or **Passport Number** <space> **Last 4 digits of your card** <space> **deactivate** to **72323** (applicable for local SMS only)  
(For example - ATM S1234567Y 8888 deactivate);
  - (ii) SMS: **ATM** <space> Your **NRIC** or **Passport Number** <space> **Last 4 digits of your card** <space> **deactivate** to **+65 9327 2323** (if you are overseas)  
(For example - ATM S1234567Y 8888 deactivate);
  - (iii) Call our hotline at 1800 3633333 or +65 6363 3333 (if you are overseas);
  - (iv) Visit any of our OCBC branches; or
  - (v) Complete and mail in the Maintenance Form which is available on [www.ocbc.com/bdc](http://www.ocbc.com/bdc)

### 4. Will the deactivation of overseas ATM cash withdrawal feature affect overseas purchases made using my OCBC Business Debit Card?

- No, you can still use your OCBC Business Debit Card to sign for overseas purchases.